FAC ILIT IES

DISASTER RESPONSE

SMG TAKES ACTION

SMG has handled every major weather event for multiple clients, **securing 10,000 plus sites** in storm path, many times with less than 24 hours notice from the Gulf Coast of Florida to the tip of New England, up and down every coast or inland area (river flooding) as needed by our valued clients.

SMG has donated storm prep services and **stationed outposts** of food and water in partnership with local support services and independent of those at times.

Post storm, SMG direct employees are **immediately onsite** to supervise clean up and rebuild with **hundreds of rebuilds under our belt.**

During civil unrest, SMG secured/boarded up over **2,000 sites within 2 hours notice across 44 states,** many times marching through riot lines to complete. In one day, SMG secured 348 locations to ensure the safety of our client's teams and assets under very challenging conditions.

By the numbers

100% success rate with no damage ever sustained

10,000 storm sites prepped

348 locations in 1 day

44 states protected in 2 hours

24/7 KPI MONITORING:

- Onsite emergency response with SLA compliance
- First-time onsite resolution
- Work order cost and lifecycle tracking
- Fast proposal turnaround vetted by experts
- Low recall rates

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